

European Labour Authority

DATA PROTECTION OFFICER

RECORD OF PROCESSING OPERATIONS ON PERSONAL DATA

DPR-ELA-2022-0024 ELA Contact lists & network partners databases

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1 PART 1: PUBLIC - RECORD (ARTICLE 31¹)

1.1 GENERAL INFORMATION

Record reference	DPR-ELA-2022-0024		
Title of the processing operation	ELA Contact lists & network partners databases		
Controller entity	European Labour Authority, Governance and Coordination, Communication (ELA Communication Team)		
Joint controllers	☑ N/A ☐ YES, fill in details below		
Processor(s)	☐ N/A ☐ YES, fill in details below		
External organisation(s)/entity(ies)	⊠ YES		
Names and contact details	Microsoft Ireland South County Business Park, One Microsoft Place, Carmanhall and Leopardstown, Dublin, D18 P521, Ireland.		
	Personal data may be communicated to an external entity assisting the European Labour Authority in fulfilling the objective for which the data is managed.		
	ELA's contractors are bound by a specific contractual clause for any processing operations of your data on behalf of ELA, and by the confidentiality obligations deriving directly from the General Data Protection Regulation in the EU Member States 'GDPR' Regulation (EU) 2016/679.		
Data Protection Officer	Laura NUNEZ BAREZ		
Name and contact details	Landererova 12,		
	811 09 Bratislava I		
	Slovakia Email: data-protection@ela.europa.eu		
Corporate Record	⊠ Yes □ No		
Language of the record	English		

Pursuant to **article 31** of the new data protection regulation for EU institutions and bodies (**Regulation (EU) 2018/1725**) each controller and processor have to maintain a **record of processing activities** under its responsibility that contains at least the information listed under that article.

1.2 PURPOSE AND DESCRIPTION OF THE PROCESSING

1.2.1 Purpose

This processing of personal data allows the European Labour Authority (ELA) to manage lists of partners and stakeholders who, either in their personal capacity or on behalf of an organisation, are in contact and collaborate with ELA, or are interested in ELA's work and its contribution to EU policies.

1.2.2 Processing for further purposes

☐ Archiving in the public interest
\square Scientific or historical research purposes

1.2.3 Modes of processing

- 1. ⊠ Automated processing (Article 24)
 - a. ⊠ Computer/machine
 - i. \square automated individual decision-making , including profiling
 - ii. ☐ Online form/feedback
 - iii.

 Any other, specify

Some databases use automatic search interfaces.

2. Manual processing

- a.

 Word documents
- b.

 Excel sheet
- c.

 Any other, specify

Filing system (on paper or digital) in ad hoc files within Unit(s).

1.2.4 Storage medium

- I ≥ Paper
- 2. ⊠ Electronic
 - a. Digital (MS documents (Word, excel, Powerpoint), Adobe pdf, Audiovisual/multimedia assets, Image files (.JPEG, .PNG, etc.))
 - b. \square Databases
 - c. 🛛 Servers
 - d. \boxtimes Cloud
- 3. \boxtimes External contractor premises

Description:

Paper and/or digital media on ELA servers.

1.2.5 Comments on the processing of the data

The processing operations on personal data covered by this generic notification are those which could not be covered by existing notifications related to:

- DPR-ELA-2022-0023 ELA live, hybrid and digital events, seminars, workshops, conferences, meetings, open/celebration/information days with or without outside participants
- DPR-ELA-2022-0003 Managing award procedures for procurement, grants and the selection of experts, and managing the execution of (procurement and experts) contracts and implementation of agreements (grants)

1.3 DATA SUBJECTS AND DATA CATEGORIES

1.3.1 Data subjects' categories

1. Internal to organis	☑ Yes Staff involved in ELA activities and labour mobility across the Union and coordination of social security systems.
2. External to organis	☑ Yes Stakeholders and partners involved in ELA activities and labour mobility and social security systems and members of the public who wish to receive information on ELA activities.

1.3.2 Data categories/fields

Title, gender, name/surname, company/organisation name, position, nationality, place/date of birth, private and/or professional email address, private and/or professional postal address, office/private phone/fax, website; fields of interest, preferred/default language,information distribution format desired (for publications).

1.3.2.1 Special categories of personal data

Indicate if the processing operation concerns any 'special categories of data' which fall(s) under Article 10(1), which shall be probhibited unless any of the reasons under article 10(2) applies:
\square Yes , the processing concerns the following special category(ies):
Data revealing
\square racial or ethnic origin,
☐ political opinions,
☐ religious or philosophical beliefs,
\square trade union membership,
Or/and,
\Box Genetic data, biometric data for the purpose of uniquely identifying a natural person,
☐ Data concerning health,
$\ \square$ Data concerning a natural person's sex life or sexual orientation.
⊠ N/A

1.3.2.2 Data related to 'criminal convictions and offences'

The data being processed contain sensitive data which fall(s) under Article 11 'criminal convictions and offences'	N/A ⊠ Yes □

1.4 RETENTION PERIOD

Indicate the administrative time limit(s) for keeping the personal data per data category, and if known, specify the start/end date, or describe the specific start/end moment of each time limit:

Data category	Retention period	Optional	
		Start date/moment	End date/moment
Personal data under article 5 (1) (a) of Regulation (EU) 2018/1725 (public interest on the basis of the Treaties)	The data is kept as long as the data subject collaborates with ELA in his/her position based on the relevant appointment or contract		
Personal data under article 5 (1)(d) of Regulation (EU) 2018/1725 (consent)	The data is kept as long as ELA continues to work in support of labour mobility and social security systems, or until the data subject requests to be deleted from the list.		

1.5 RECIPIENTS

Origin of the recipients of the data			
1.	☑ Within the EU organization	Authorized officials and other staff of ELA	
2.	☑ Outside the EU organization	Data may be communicated to an external entity assisting the European Labour Authority in fulfilling the objective for which the data is managed	

Categories of the data recipients

- 1. ⊠ A natural or legal person
- 2.

 Public authority
- 3. ⊠ Agency
- 4. ⊠ Any other third party, specify

In some particular cases, data may be communicated to an external entity assisting the European Labour Authority in fulfilling the objective for which the data is managed.

Description

Authorized officials and other staff of the European Labour Authority.

In some specific cases, personal contact data could be published on a publicly available website of the European Labour Authority. An additional opt-in option is proposed to confirm acceptance to such publication.

For the particular case of the European Labour Authority Management Board, a separate processing may take place according to point (d) of Article 5(1) for publication of personal data on ELA websites and/or share personal data among members of the Board.

1.6 INTERNATIONAL DATA TRANSFERS

Transfer to third countries or international organisations of personal data
1. Transfer outside of the EU or EEA
⋈ N/A, transfers do not occur and are not planned to occur
\square YES,
2. Transfer to international organisation(s)
⋈ N/A, transfers do not occur and are not planned to occur
\square Yes, specify further details about the transfer below

1.7 INFORMATION TO DATA SUBJECTS ON THEIR RIGHTS

Rights of the data subjects

Article 17 – Right of access by the data subject

Article 18 - Right to rectification

Article 19 – Right to erasure (right to be forgotten)

Article 20 – Right to restriction of processing

Article 21 – Notification obligation regarding rectification or erasure of personal data or restriction of processing

Article 22 – Right to data portability

Article 23 – Right to object

Article 24 - Rights related to Automated individual decision-making, including profiling

1.7.1 Privacy statement

☐ The data subjects are informed about their rights and how to exercise them in the form of the a privacy statement attached to this record.

Publication of the privacy statement

□ Published on website

Web location:

- ELA internal website ⊠ (URL:ELA SharePoint on personal data protection)
- External website ⊠(URL: ELA Public register of records on personal data)

☑ Guidance for Data subjects which explains how and where to consult the privacy statement is available and will be provided at the beginning of the processing operation.

Guidance on data subjects rights on ELA main website

Description:

The data subject will be informed when consulting the website or by email of the privacy statement, that will be enclosed to the message or reachable though a clikable link.

On the basis of a justified question by the data subject to the Controller by means of a functional mail box (@ela.europa.eu), the requested personal data change will be implemented within 15 working days.

Record structure Ares reference(2022)1489054

Two privacy Statement will be prepared together with this record in order to cover the two type of data subjects and they will need to be adapted for each specific processing.

A third one will be prepared to cover specific process of personal data where its foreseen the publication of personal data.

- Privacy Statement public interest: this template is to be used for contact lists of members of groups / networks designated by the Members States, appointed by the European Institutions/bodies or similar;
- Privacy Statement consent: this template is to be used for contact lists of recipients of
 newsletters and information, stakeholders, participants to networks and groups and other
 people who have given their consent, i.e. have agreed to be put on and stay on the distribution
 list
- **Privacy Statement publication**: in some specific cases, personal contact data could be published on a publicly available website of ELA. (e.g. "National Liaison Officers" containing name/surname of national contact points/scientific attachés to the EU, office phone number, e-mail and on-going activities i.e. ELA collaboration, specific events...). In this case, the data subjects have also the choice to opt-in when confirming their acceptance to this publication.

1.8 SECURITY MEASURES

Short summary of overall Technical and Organizational Measures implemented to ensure Information Security:

Description:

All data in electronic format (e-mails, documents, uploaded batches of data etc.) are stored either on the servers of the European Labour Authority or of its contractors.

The European Labour Authority's contractors are bound by a specific contractual clause for any processing operations of personal data on behalf of the European Labour Authority, and by the confidentiality obligations deriving from the General Data Protection Regulation.

In order to protect personal data, the European Labour Authority has put in place a number of technical and organisational measures. Technical measures include appropriate actions to address online security, risk of data loss, alteration of data or unauthorised access, taking into consideration the risk presented by the processing and the nature of the personal data being processed. Organisational measures include restricting access to the personal data solely to authorised persons with a legitimate need to know for the purposes of this processing operation.